



HEALTH AND SOCIAL CARE STRATEGIC COMMISSIONING PLAN

Aim

- 1.1 The aim of this paper is to describe the further development of the Health and Social Care Strategic Commissioning Plan, previously approved by the Integration Joint Board (IJB) for consultation. The paper summarises the responses to the consultation and how the Strategic Commissioning Plan has been developed in the light of these to produce a final draft. It is anticipated that this will enable Board members to approve the plan.

Background

- 2.1 The Health and Social Care Strategic Commissioning Plan (Appendix 1) was approved for formal consultation on 12 October 2015; there was a period of consultation from 20 October 2015 to 11 December 2015. Both staff and public were targeted with engagement activities. Appendix 2 is a full report on the communications and engagement activity.
- 2.2 The Borders challenge of having a huge number of staff dispersed across different environments was tackled by equipping managers with “tools” to have “conversations” with their staff in an appropriate way.
- 2.3 The public were reached in a number of ways:
 - Pop- up information sessions in the five localities with staff in attendance to engage members of the public in discussion
 - Presentations at Area Forums, to the Independent and Third Sector as well as to others
 - Distribution of hard copies
 - Media coverage
 - Social Media
 - Plasma Screen messages
 - Qualitative and quantitative feedback
- 2.4 All identified stakeholders were contacted, yielding both qualitative and quantitative data. Managers who attended the two launch sessions represented 35 different areas/departments/groups. There were up to 78,000 users of social media channels. There was feedback from 65 students and staff at Borders College. The Borders Carers Centre, which represents 700 carers, gave feedback. There were six pieces of feedback from community councils; these involve more than 50 elected members. The reach of this work benchmarks well against that of other partnerships.

Update of the Plan

- 2.5 The Plan has been updated as a result of:-
- Subsequent exchanges with members of the IJB, Strategic Planning Group, Strategic Planning Project Board, Strategic Planning Managers and the Localities Planning Group
 - Feedback on the formal consultation that ran until 11th Dec
 - Other changes identified by the core team of staff working on the Plan
- 2.6 Feedback from the formal consultation was collated by a small core team and initially categorised by predominant theme if possible (e.g. Carers, Mental Health, and Learning Disability) although much of the feedback was multi-topic. At a workshop on 16th December, the Strategic Planning Managers' group triaged the feedback into three categories
- Update the Plan now in response
 - Hold the feedback for future consideration
 - Feedback not to be acted upon (e.g. unclear, impractical)
- 2.7 The Strategic Planning Managers' group then provided additional content for the plan in response to the first category of feedback.
- 2.8 Key themes in the consultation feedback included:
- Examples of objectives linked to specific care groups should apply to others or all.
 - There was mixed feedback on the targets in the plan.
 - The partnership's work must recognise that local needs vary.
 - Carers need more support and higher priority.
 - Transport and rurality are key challenges.
 - Communications around the patient or client and their carer need to be more joined up.
- 2.9 The most significant changes to the document as a result of the consultation are:
- An explicit acknowledgement of the Equalities Duty of the Partnership;
 - A development of the section on the nine local objectives to give additional examples of work already planned or being undertaken;
 - A development of the section on locality planning;
 - An improvement in the visual accessibility of the document to people by increasing the font size and layout in some sections. This has resulted in an apparent increase in document length.

Next Steps

- 2.10 Following formal approval of the Strategic Commissioning Plan by the IJB a number of pieces of work required to be completed:
- Easy- Read Version
 - Equality Outcomes
 - Communication and Engagement Plan
 - Commissioning/Implementation Plan
 - Financial Plan
 - Locality Plans

- Market Facilitation Plan
- Collaborative planning of appropriate acute services
- Performance Monitoring Framework

2.11 Formal approval of the Strategic Commissioning Plan is on the critical path for the delivery of a number of dependent pieces of work; deferring formal approval will delay these.

Summary

3.1 Following a period of extensive consultation the Health and Social Care Strategic Commissioning Plan has been revised to take account of responses. Formal approval will allow dependent pieces of work to be progressed.

Recommendation

The Health & Social Care Integration Joint Board is asked to **approve** the Health and Social Care Strategic Commissioning Plan.

Policy/Strategy Implications	This document sets the direction for the delivery of better outcomes from more integrated health and social care services and a better client/patient service experience.
Consultation	Formal consultation as described. Discussion with the Strategic Planning Group
Risk Assessment	The significant risks relate to delay in formal completion of the strategic plan which will delay the production of further work dependent on it and which are likely to result in a loss of credibility and reputational damage.
Compliance with requirements on Equality and Diversity	A three stage Equality and Diversity Impact Assessment is in progress.
Resource/Staffing Implications	None

Approved by

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